

## The Raiser's Edge 7.96

Patch 26	
KB Article	KB Title
195516	Constituent Information.Notes merge field does not pull notes information when running donor acknowledgement letters
197622	Error: Failed to create command table. Userxxxxxx_ReRep1106L {xxxxxxxxxxxxxxxxxx}.rpt Details: [Database Vendor Code: 102] (997) - when trying to export Pledge Status Report

Patch 25	
KB Article	KB Title
197342	Credit card information is de-tokenized after committing batch
194754	Unable to change Gift Status on Pledge without EFT Module

Patch 23	
KB Article	KB Title
193723	The Campaigns, Funds, and Appeals checkboxes cannot be unmarked when adding/editing security groups
195149	Exception query is not created when sending eReceipts to constituents with invalid email formatting
194172	EFT Participation report does not show EFT gifts created today when selecting Today under Include EFTs with these Dates
52176	Total amount from Gift Detail and Summary Report does not match the Donor Giving Analysis Dashboard

Patch 22	
KB Article	KB Title
193696	Error [Microsoft][ODBC SQL Server Driver][SQL Server] String or binary data would be truncated. Native error: 8152
178984	Control Report Shows Multiple Updates to the Same Credit Card when Running Credit Card Updater
193852	BNZ Direct Debit EFT transmission file produces an incorrect hash total in the Control record
193358	Error: Exception Reason: The field is too small to accept the amount of data you attempted to add.  Try inserting or pasting less data - when running pre-post report or posting to GL
194966	Conditional eReceipts displaying the wrong content
193818	RENXT is prompting and allowing users to apply gifts to terminated pledges
193645	Error: e-Receipt error 'Temp Gifts that Ereceipts did not send is in use or locked exclusively'
192040	Gift funded date in the opportunities/proposals are not populating
115132	Table Entries Do Not Delete When Using Table Cleanup
194132	When saving gifts using pay method Personal Cheque or Business Cheque, a date field for the bank appears



Patch 21	
KB Article	KB Title
194669	What is in Patch 21 for The Raiser's Edge 7.96?

Patch 20	
KB Article	KB Title
193241	Sort order on records not saved after logging out of Raiser's Edge
191193	Totals Dues calculation is different when creating an output query for the Membership Statistics report
193253	Lists of queries, reports, etc. only sorting by Name column each time accessed
193210	Default gift sorting order is oldest to newest (ascending)
188905	Gender value is missing on Relationships tab when viewing "All"
71976	Declaration Source missing after merging constituents
193231	Address Date Last Changed in Export is incorrect
192018	Receipt amount or gift amount merge field is pulling in amounts that are a few decimals off - when working in mail

Patch 19	
KB Article	KB Title
191424	Error: Object Does Not Support Sorting For This Field
192675	Assets button is missing on a Legacy Gift record
118534	Query too complex. Error: General ODBC Error: [Microsoft] [ODBC SQL Server Driver] [SQL Server] Arithmetic overflow error converting numeric to data type numeric. Native error.8115 [Microsoft] [ODBC SQL Server Driver] [SQL Server] The cursor was not declared. Na
188471	Stock/Property Gifts do not not accept 5 letter symbols when enter the Stock Symbol field for the Sold information
117355	Receipt History is not correct when reprinting consolidated receipts
113985	Insert function in Config > Addressee/Salutations Not Working
192786	Error: Constituent Import ID: Record does not exist when importing gifts

Patch 18	
KB Article	KB Title
103336	Journal report subtracting small amounts from totals
188217	Error: Object does not support sorting for this field - when clicking Relationships tab
100895	Error: Query too complex. General ODBC Error:[Microsoft][ODBC SQL Server Driver][SQL Server]Error converting data type varchar to numeric. Native error:8114- when running a gift query with the criteria Finder number Blank
190584	Error: Run-time error '-2147219869 (80040663)': Object does not support sorting for this field - when searching for acknowledgees on a tribute
104620	Wrong Debit and Credit account numbers show in Cash Receipt Journal Summary when gift tax claim eligible (UK only)
115377	Renewal Notices being sent to Donor instead of Member
74148	Inactive code table entries show during data entry when manually entering the entry rather than selecting from drop down list



74386	Scheduled Queue emails corrupt or unreadable PDF files
119624	Export excludes solicitors when filtering on Start Date

Patch 17	
KB Article	KB Title
95582	Users without security rights to Planned Gifts can view them in Query List
95719	Participant biographical information does not save after using the first, previous, next or last participant buttons
96602	How do I change the information in the From field on the 2: Opt Out Email Tab for EmailFinder?
107014	Error: Run-time error "-2147219868 (80040664): CRecord: Init method must be called before using this object" - when saving a blank participant record
120411	Error: Run-time error '6': Overflow when adding an appeal to a gift record
120803	Table cleanup for Declaration Source table does not update records
189464	Automatically soft credit this individual for gifts checkbox remains marked on deceased Spouse Relationship record after marking them deceased
121543	Run-time error '-2147219868 (80040664)' when creating Tribute records
100479	Soft credits do not apply to gifts created in batch populated with query

Patch 16	
KB Article	KB Title
96415	Receipt amount does not update on gift record after committing when benefits are applied in Batch
71091	Previous Search does not load fields into search for Query and Export
103400	Cents revert to zero on Gift Amount when saving Adjustment
114681	Last changed by field does not update the gift record after saving an adjustment
120998	Globally changing Receipt amount to 0 in batch also updates all soft credit amounts to 0 for all gifts in batch
118601	Incorrect Credit Card Number in batch tokenized with no warning that it's an invalid Credit Card number

Patch 15	
KB Article	KB Title
187990	Error in Save: Objects in Read-Only mode cannot be saved or deleted - when renewing membership directly from constituent record
95023	Consolidated Receipts include benefit amounts from gifts outside date range
119725	Last 4 Digits of Credit Card Number Deleted From Batch
118106	Solicitor Distribution is not working when distributing evenly when committing batch
108807	Credit Card Updater only leaves four digits for credit card after update
119823	Run-time error '0' when opening Donor Acknowledgement conditional merge letter
114285	Unable to create Query List for user with Security by Constituency marked
112070	Credit Card Updater changes are not shown on records
190225	Credit Card Updater returns incorrect updates



Non-Head of Household constituents appear in segment output queries when using Quick Letters and using Head of Household processing set to Head of Household only

Patch 14	
KB Article	KB Title
110421	Action Detail Report does not sort by Query Order
121379	Error: General ODBC Error: [Microsoft][ODBC SQL Server Driver][SQL Server]The multi-part identifier ".Constit_ID" could not be bound. When generating labels sorted by query
119102	Error: You do not have rights to execute this task when integrating RE with General Ledger with TLS 1.0 & SSL 3.0 disabled locally
119624	Export excludes solicitors when filtering on Start Date
116390	Gender field missing in default set after upgrading to Patch 8
70010	Fund Tax Claim Amount is zero for Non Split Gifts
55735	Error: Run-Time error '14': Out of string space when adding media to a proposal
98492	Gift Entry Validation Report with attached query is not sorting by specified sort field(s) when using query sort in report
97434	Constituent Directory Report with attached query is not sorting by specified sort field(s) when using query sort in report
121104	Exception batch is blank after committing batch with rejection code exceptions

Patch 13	
KB Article	KB Title
120344	GL Distribution incorrect when posting Pledge Installments or viewing the GL Distribution
49505	Error: Retrieving the COM class factory for component with CLSID {0C1FBCA5-3961-11D3-BD75-00E0290E1347} failed due to the following error: 80040154.
67453	Error: The value you supplied for the destination field was invalid. The new subcategory is not valid for this membership's category - when globally deleting membership subcategory
94421	Error: You cannot delete this record: Object doesn't support this property or method when globally delete address attributes
95594	Notes field limited to 255 characters on Event Participant
73978	Error: RE7.exe has stopped working when adding new Tribute on Honor/Memorial tab of constituent record
98617	Error: General ODBC Error SQL Server Warning Null Value is eliminated - when outputting Median summary field in Fund query
73766	Mark Phones Primary plugin does not mark Business phones as primary
110171	Duplicate Constituent Management Tool Report does not successfully load
88309	Unable to create temporary record when using global add
108322	Error: Run-time error '0' when completing Constituent Global Change for Solicit Codes and Attriibutes
96280	Line breaks are not working in the Job Assignment Notes field when using Import
68707	Weekly scheduled Queues do not retain changes to schedule when selecting Save
109535	Security by Constituency Code preventing users from editing existing Memberships
115140	Security option to prevent user from Deleting a Proposal does not apply in Gift Batch



107232	Error: RE7 has stopped working - when adding tributes gifts for a non-honor/memorial constituent
104618	Table cleanup for Declaration Indicator table does not update records (UK Only)
107519	Display As name for Marketing Source Code does not appear in Query
97006	Error: Error in Main Page Load 'C:\Program Files (x86)\Blackbaud\The Raisers Edge 7\AXDocs\tabBanks.vbd' when clicking Financial Institutions
95689	Gift Tax Summary Dashboard sort order incorrect when breakdown is Month
95600	Solicitor Status dashboard panel includes incorrect solicitors
106387	Error: General ODBC Error: [Microsoft][ODBC SQL Server Driver][SQL Server]The multi-part identifier ".Constit_ID" could not be bound. Native error:4104 [Microsoft][ODBC SQL Server Driver][SQL Server]The cursor was not declared. Native error:16945
105696	Error: Object variable or With block variable not set - when selecting Contact Note field from Address Processing in a constituent Export
116497	Currency symbol for Swiss Francs (fr.) shows incorrectly in Donor Acknowledgement Letters
117580	Error: Query not saved
72258	Exporting from Queue in Character Separated Values removes the separator and qualifier
114415	International address validates when Address Accelerator is not enabled for the country
106015	Constituent ID does not show on organisation relationships when user access to Edit Constituent ID restricted in Security
86634	Participant tab names don't show Last Name, First Name when setting this format from User Options
113273	Master record is converted to instalment - when converting Pledge to Recurring Gift
99134	Total Years for Membership calculates incorrectly when current standing is Lapsed
66041	Addressee and Salutation data is lost when merging constituent records
109821	General ODBC Error: [Microsoft][ODBC SQL Server Driver][SQL Server]String or binary data would be truncated. Native error:8152 [Microsoft][ODBC SQL Server Driver][SQL Server]The statement has been terminated. Native error:3621 - Adjusted Gift Report
105012	Error: Invalid procedure or call argument when running reports when sorting by query order
95765	Based on your security settings, certain gifts/constituents have been eliminated from the report message overwrites totals row on Proposal Analysis Report
107343	Error: The specified record could not be found. The record has either been delete or you do not have rights to view it when including a Gift query on the Solicitor Performance Graph Dashboard
48911	Error: Type Mismatch - when exporting actions from a gift with a linked proposal
106935	Letters are not sorting based on query sorting
74673	Appeal is not populating on constituent record when Phonathon forms are 'Send as Mail'
107392	Benefits do not add up correctly when adding multiple pricing units
102770	Only some attributes copy onto pledge payment when multiple are originally listed on pledge record
100544	Membership expiration date is not populating
100848	Relationship Address cannot be modified if the address has been moved to alternative and deleted
119286	Error: System.ApplicationException: Error fetching records (DoSearch()): QueryField not found
119267	Error: Error refreshing list. Details: [System.ApplicationException: Error fetching records (DoSearch()): Invalid procedure call or argument at Blackbaud.Web.Content.Core.Data.RecordSearch.DoSearch() - when loading Constituent Lists



120798 Terminated Pledges and Recurring Gifts included in the Not Paid Report

	Patch 12	
KB Article	KB Title	
117526	Credit card numbers disappear in batch	
118329	Credit Card Number Changes or Blanks out in Batch After Deleting Rows	
96529	System Information Is Unavailable At This Time - when clicking System Info	
73288	Unable to run the Table Cleanup utility to replace user-defined Prospect Rating Category Descriptions	
109821	General ODBC Error: [Microsoft][ODBC SQL Server Driver][SQL Server]String or binary data would be truncated. Native error:8152 [Microsoft][ODBC SQL Server Driver][SQL Server]The statement has been terminated. Native error:3621 - Adjusted Gift Report	
96531	Duplicate Constituent Management Tool gives different results each time	
116493	Raisers Edge stops responding when committing constituent batches with Bank information	
117668	Performance Issues in Export When Filtering on a Specific Campaign	
118940	User not authorized to access fields in this query	
107174	Date on preprinted receipts defaults to gift date, not current date	
66304	Reissue receipts produces incorrect receipt number for consolidated gifts (Canada)	
115183	Reprinting Receipts in Mail does not update Receipt information	
116185	Error: Query too complex. General ODBC Error: [Microsoft][ODBC Error SQL Server Driver][SQL Server]Incorrect syntax near the keyword 'AND". Native error: 156	
110509	Incorrect Split Amounts Post to GL When Posting Pledge	
108511	Why is 09/09/9999 being returned as a deceased date?	
113908	Not all email addresses are updated after running the EmailFinder process	
69355	Error: Exception: No record found for Address Import ID #### - when importing Finder results through Data Health Center	

Patch 11	
KB Article	KB Title
116590	Error: ActiveX component can't create object- when clicking Credit Card Updater
116313	Error: This field name is not known. Details: errorKind Error in file previewing an Event profile report
116047	Unable to view all the text entered in the Consent Statement and Privacy Policy when looking at consent records
115179	Error: Automation error ClassFactory cannot supply requested class - when accessing Credit Card Updater
73966	Error: Invalid Procedure Call or Argument when exporting
67828	Error: Out of Memory when exporting large amounts of The Raiser's Edge
111465	Querying on Declaration Source gives incorrect results
108885	Transaction Codes do not post to FE from RE using Summary
104888	Deceased options not working when constituent is marked as deceased for marital status or soft records



107145	Constituent record with the name Global Add appears in database after globally adding primary business relationships
95442	Option to use duplicate criteria for new record in Import does not create exceptions when importing new constituents
117233	Annotations appear blank with exclamation mark error
117526	Credit card numbers disappear in batch
117950	Error: Source is not valid when attempting to process transactions and consent information is not written to The Raiser's Edge from NetCommunity
117633	Solicit codes are not removed when consent business rules are set up to remove a large number of them
117536	Query incorrect after importing consent records
117594	What are the Search Screen Fields fields in Query added by patch 10?

Patch 10	
KB Article	KB Title
117270	New Functionality: Consent available in Query, Import, Organization records
116043	Adding historical Consent overwrites current Solicit Codes

Patch 8	
KB Article	KB Title
108848	Incorrect receipt numbers issued to donors when Raiser's Edge eReceipts fail

Patch 7	
KB Article	KB Title
114673	Error: Field is read only: City when opening existing Constituent Batch
114545	Error:[Microsoft][ODBC SQL server driver][SQL Server]The column name 'PromptedGift' is specified more than once in the SET clause working in Batch
114638	Gender code field is blank on Constituent records
114602	Error: General ODBC Error [Microsoft][ODBC SQL Server Driver] SQL Server] Arithmetic overflow error for data type smallint, value =65579
109499	Error: Unable to establish database connection after disabling TLS 1.0

Patch 6	
KB Article	KB Title
85769	Error: Missing Parameter values (997) - when printing/exporting a Custom Report in Raiser's Edge
91277	The Raiser's Edge freezes when two users open the same Event Record
60023	Raiser's Edge crashes when adding fields in a letter under Config using Classic View
74153	Receipt Amount is not updated when importing Gift Benefits
73448	Unchecked Ackn? checkboxes on Tribute window of Gift record become checked after opening and saving acknowledgee records



95069	ID numbers next to constituent name in Pledge/Recurring Gift reports are incorrect
100479	Soft credits do not apply to gifts created in batch populated with query
105921	Error: Invalid procedure call or argument when generating Custom Report
106536	Canadian AddressAccelerator moves C/O information from Address line 1 to Address Line 2

Patch 5	
KB Article	KB Title
74556	Error: The current Annotation has been modified and not saved. Do you want to save it before proceeding? when closing an Annotation in 7.94
101282	Out of memory exception when working with IBBExportPushCallBack
109212	Missing information in EFT file when SEPA BIC number is left blank

Patch 4		
KB Article	KB Title	
63928	Error: The installation of the patch has failed (ErrorCode = 1603) when installing a Raiser's Edge patch	
91998	The Add-Ins tab is not present in the email window when the Raiser's Edge is integrated with Outlook 2013	
98737	You do not have rights to Codetables when globally changing records	
102727	The Year column in the Report Periods tab of the Comparisons and Summaries Report changes when saving or running a saved copy of the report	
100815	Report Hangs When Filtering on Specific Campaign	
94543	Blank exclamation point error when saving static query on secondary monitor	
109735	General ODBC Error: [Microsoft][ODBC SQL Server Driver][SQL Server]Arithmetic overflow error for data type smallint, value = 34177 Native error:220- When using the Credit Card Updater	

Patch 3	
KB Article	KB Title
68401	Scheduled Queue creates DummyFile" for canned reports when exporting to Excel"
109269	Duplicate Constituent Code and Address created when merging in the Raiser's Edge
96602	How do I change the information in the From field on the 2: Opt Out Email Tab for EmailFinder?
73344	Error: General ODBC Error: [Microsoft][ODBC SQL Server Driver][SQL Server] String or binary data would be truncated. Native error 8152
101256	Error: Unable to import response Unable to import [Finder Service] data Unable to obtain [Finder Service] response data Unable to refresh response data Unable to decompress file Unable to decompress file: No matching files found in zip file
109273	Error: Unable to create this type of object when canceling a media file upload
44861	Error: Required field missing: Object - when adding media to a constituent record
56123	Reissue/Reprint date does not appear in the Receipt History window when reissuing/reprinting receipts
101618	Paper Size defaults do not save within Print Setup in the preview view for all canned reports
103677	Error: General ODBC Error:[Microsoft][ODBC SQL Server Driver][SQL Server]The conversion of a varchar data type to a datatime data type resulted in an out-of range value. Native error:242-when reprinting Receipts



100190	Error: "Loading " when accessing the Data Health Center on a User Account Control (UAC) enabled operating system
99299	Using the AddressAccelerator Print Form 3553 option prints with a date of 1969
108283	Constituent Code and Address from source record appear twice on merge record when merging Constituents
109262	Error: Script error - when clicking Resource Center in Raiser's Edge in Blackbaud Hosting
69308	Feature change to allow users without RE:Seach module to Globally Delete Prospect Ratings

Patch 2		
KB Article	KB Title	
107084	Scheduled queue not completing when exporting	
99326	Error: Continuous prompt to run Admintask.exe to install Queue service when the Raiser's Edge Queue service is already installed when User Account Control (UAC) is enabled	
105740	Unable to sort a list of participants in an event when using 7.96	
107035	Able to login into a database upgraded to 7.96 from a workstation installed with version 7.95 of Raiser's Edge	

Patch 1		
KB Article	KB Title	
105695	Receipt Stack Blank in Receipt Mail Merge in 7.96	
105913	Errors or incorrect Appeal information added when using Segment tab in 7.96	
100031	Error: Unable to cast COM object of type 'Blackbaud.PIA.RE7.BatchData.CBatchTempClass' processing registration in Event Management App	
100854	Export of Total Gift Amount is Incorrect in 7.95, patch 1	
99776	Why am I being prompted to enter my FTP credentials when accessing the Data Health Center?	