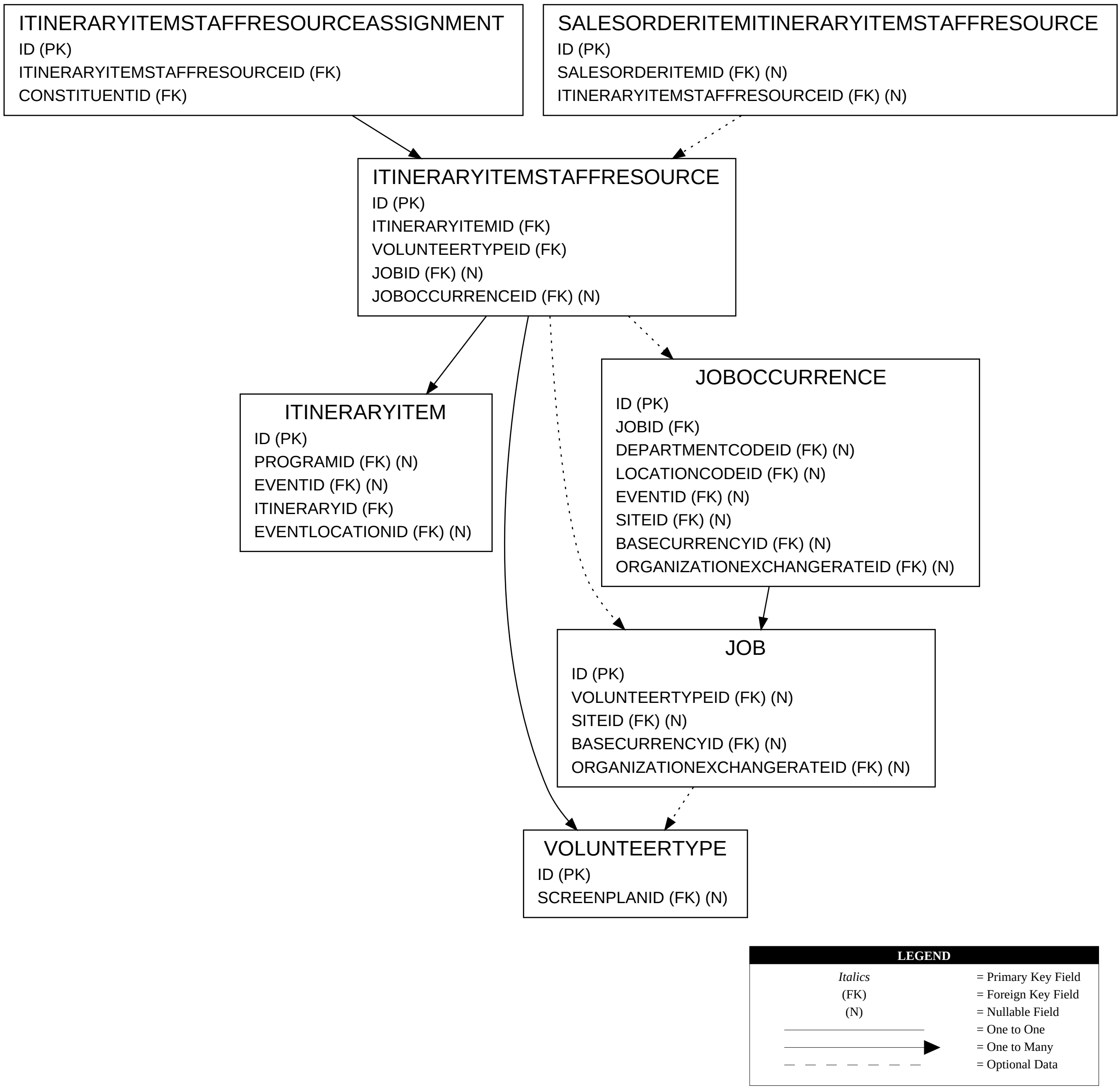ITINERARYITEMSTAFFRESOURCE