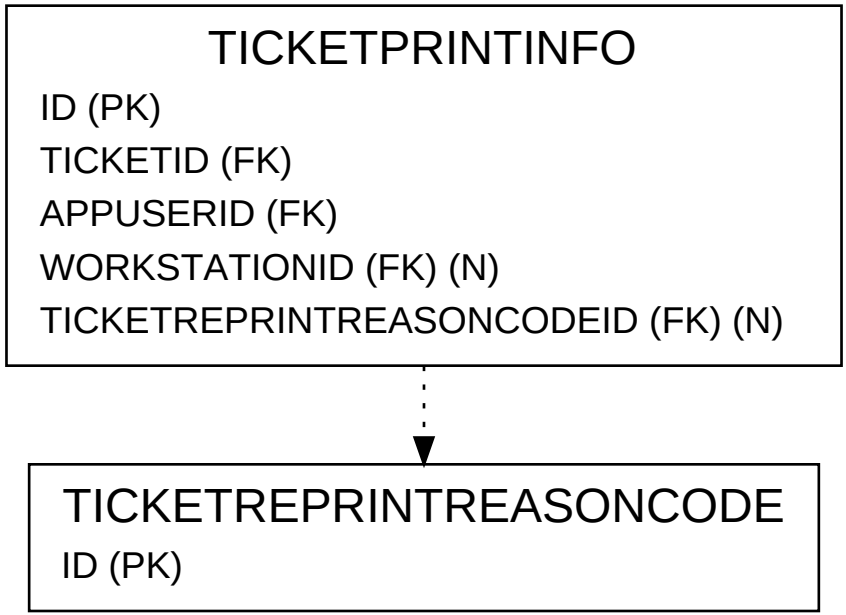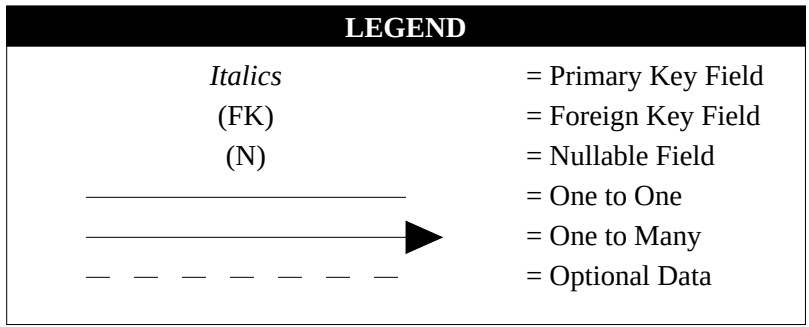TICKETREPRINTREASONCODE